NSDL Database Management Ltd.

KYC Registration Agency
Circular

Circular No.: NDML/POLICY/2024-0004   **April 04, 2024**

Sub: Circular – Changes in KRA System pursuant to revised API for Online PAN Verification service of Income Tax Department

1.   Intermediaries are aware that 'Online PAN Verification' ("OPV") API services of Income Tax Department (ITD) have been revised and are being implemented by ITD. As PAN validation including PAN – Aadhaar seeding status check is an integral part of KRA process, corresponding changes are also being made in KRA process. Intermediaries are also required to recalibrate their customer onboarding processes to meet the revised PAN verification norms.

2.   The timeline for implementation of these changes, as advised by Protean eGov Technologies Ltd. is by **April 30, 2024.**

3.   Intermediaries are advised to validate the PAN details as per the new directive and upload the PAN, Name and DoB to KRA which is duly validated with ITD. This will help to minimize validation errors, rejection and delay at KRA end. Kindly note that the KYC would be successfully validated by KRA subject to below criteria being satisfied for initial/new KYC and modification KYC request(s):

- PAN status - Existing and Valid

- Applicant Name/ Name as per PAN card has a **'Yes'** Response from ITD. KRA will upload to ITD the name sent by SRI in the KYC data in the field Applicant name (valued passed under XML Tag APP_NAME through API) for validation

and will proceed with further KYC processing if the same is matched as per ITD records and "Y" is received in ITD response.

- Date of Birth / Date of Incorporation has a 'Yes' Response from ITD.

- Aadhaar Seeding Status- Should be 'Yes' or 'Not Applicable' or PAN status should be **Operative**

4.   In case of PAN failing in any of the criteria as mentioned above, the KYC registration request would be put "On hold" and KYC modification request would be rejected at NDML KRA.

In case of any assistance, please contact NDML KRA helpdesk on 022 – 4914 2600/01/02/04/05/06 or send email on info.kra@nsdl.com

For and on behalf of NSDL Database Management Limited

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Vijay Gupta
Senior Vice President